

Coalition Resources

We at the Cuyahoga EITC Coalition know that the coronavirus has impacted people in a lot of different ways. Now, more than ever, we know the importance of being there for our clients. We've reached out to other non-profits in our community and put together a list of resources we hope you may find helpful in these trying times. If you have any questions, please reach out to us by emailing support@refundohio.org.

The resources we have information about are:

- [Guidance on Health](#)
- [A Listing of General Resources](#)
- [Contact Information for Other County Resources](#)
- [Information on Health Insurance](#)
- [Mental Health & Domestic Violence Resources](#)
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Guidance on Health:

- Cuyahoga County Board of Health: www.ccbh.net/coronavirus/
- CDC Covid-19 Resources: <https://www.cdc.gov/coronavirus/> - includes many resources such as a symptom checker.

General Resources:

- United Way: <http://www.211.org/services/covid19#Resources> or call 2-1-1.
- Apply for benefits from Ohio at <https://benefits.ohio.gov/> including:
 - Medicaid
 - Food and cash assistance
 - Women, infants, and children food assistance
 - Special needs assistance
 - Work
 - Child Care
 - Unemployment insurance
 - Long-term services and support
 - Housing and utilities assistance
 - Mental health and addiction services
 - Development and disabilities services
 - Aging services

- To apply, renew, or report changes to Ohio food, medical, or cash assistance call 1-844-640-6446
- To contact the Cuyahoga County Job and Family Services benefits call 216-987-7000
- Detroit Shoreway: <https://www.dscdo.org/coronavirus>
 - Includes food, emergency, education and many other resources.

Other important resources from the County:

- Child Care Assistance Information Line call 216-987-6929
- PRC Information Line call 216-987-7392
- Long-Term Care Contact Line call 216-858-8405
- For more information about TANF call 216-987-8656

Information on Health Insurance:

- Insure Kids Now – Health Insurance Resources: <https://www.insurekidsnow.gov/>
 - People without health insurance may be eligible for benefits. This website will allow you to explore options based on your income, children in the home, and state.
- To apply for Medicaid visit: <https://benefits.ohio.gov/>
- NOTICE FROM CJFS FOR BENEFITS:
 - CJFS will continue to verify eligibility requirements such as income and resources through an electronic data source whenever possible. When CJFS is unable to verify income or resources through an electronic data source, the individual will be requested to provide necessary documentation.
 - Documents may still be dropped off at several of our locations. While our lobbies are closed to the public, a locked document drop off box is still available in the vestibules of the following locations:
 - VEB - 1641 Payne
 - Southgate at Jane Edna Hunter - 3955 Euclid
 - Quincy - 8111 Quincy
 - Old Brooklyn - 4261 Fulton Parkway
 - Westshore - 9830 Lorain Ave
 - **Community Medicaid** (Non-Long Term Care) case verifications may be scanned and emailed to JFS-Cuyahoga-MIPC@jfs.ohio.gov
 - **Long Term Care case** verifications may be scanned and emailed to SMBC-Documents@jfs.ohio.gov
 - Verifications may also be mailed to the Agency. *Postage paid envelopes can be mailed to applicants upon their request.*
- NOTICE ON MEDICAID RENEWALS:
 - Due to the high demand of Ohioans applying for Medicaid, Medicaid renewals are not being processed at this time. Medicaid coverage will not be lost because you have not been able to complete the renewal process.

Mental Health & Domestic Violence Resources:

- For CDC guidance on mental health: <https://www.cdc.gov/coronavirus/2019-ncov/daily-life-coping/managing-stress-anxiety.html>
 - To access this link, you can also visit <https://www.cdc.gov/>, search “Daily Life and Coping,” click the first link, then click “Stress and Coping.”
- If you are experiencing stress and anxiety, call the Cuyahoga County Warmline at 440-886-5950 to talk to a peer.
- Signature Health is providing telemedicine services for mental and behavioral health to patients on Medicare, Medicaid, and those without any health insurance. New patients of Signature Health can call 440-578-8200 to schedule a telemedicine appointment or visit <https://www.signaturehealthinc.org/telemedicine/> for more information.
- FrontLine Service offers a 24/7 Suicide Prevention Hotline for children and adults whose safety and health are threatened by mental health challenges or overwhelming stressors. 24/7 Mobile Crisis hotline: 216-623-6888
- National Suicide Prevention Lifeline call 1-800-273-8255
- Crisis Text Line text HOME to 741-741
- Disaster Distress Hotline call 1-800-985-5990 or text TalkWithUs to 66-746
- The Trevor Project (for LGBTQ youth) call 1-866-488-7386 or text START to 678-678
- The National Domestic Violence Hotline call 1-800-799-7233 or text LOVIES to 22-522
- The Domestic Violence Center can assist with crisis intervention, intake for services, general information on domestic violence and referrals for resources in the community. For immediate assistance, call the 24-Hour Domestic Violence Helpline at 216-391-HELP(4357).

Unemployment Resources:

- General Information about the Unemployment Insurance Program: unemployment.ohio.gov/PublicSelfServiceChoice.html
 - To file a Unemployment Insurance claim online: <http://jfs.ohio.gov/ouio/index.stm>
 - To file a claim by telephone: 1-877-644-6562
 - For updates on Unemployment Insurance changes related to Covid-19: <http://jfs.ohio.gov/ouio/CoronavirusAndUI.stm>
- NOTICE ON UNEMPLOYMENT: The recently passed stimulus package from the federal government temporarily allows far more workers than are usually eligible for unemployment benefits including self-employed people and part-time workers. If your employment was affected by Covid-19, check the resources above.
- ASIA: For assistance on applying for unemployment call 216-881-0330
- Immediate job openings available at: <https://cjfs.cuyahogacounty.us/en-US/Immediate-Job-Openings.aspx>

Financial Counseling and Assistance:

- Metro West: For Business Support & Assistance call 216-961-9073 ext. 269
- ESOP: The following services are available over the phone: 216-373-1851
 - Financial Counseling
 - Property Tax Counseling
 - Property Tax Loan Program
 - Foreclosure Prevention Counseling
 - Pre-Purchase Counseling
 - Transition Counseling
 - Matched Savings Program
 - Benefit Assessments
 - Coming soon in 2-4 weeks:
 - Senior Financial Education Workshops
 - Home Buyer Education
 - Caregiver Financial Education Workshops
 - Pre-retirement Workshops
- Hebrew Free Loan Association of Northeast Ohio is offering emergency, interest-free loans to people affected by coronavirus. Loans of up to \$1,500 are available for purposes including, but not limited to, lost wages, childcare costs due to school closures, and medical costs. Apply at <https://interestfree.org/>, or call 216-378-9042

Food Security:

- SNAP Eligibility: <https://www.fns.usda.gov/snap/recipient/eligibility>
- Apply for SNAP benefits or for more information visit: <https://benefits.ohio.gov/> or call 844-640-6446
- NOTICE ON SNAP:
 - SNAP assistance groups that were scheduled to expire in March, April, or May 2020 will have their SNAP benefits extended for 6 months. Assistance groups with Interim Reports due in March, April, or May 2020 will have their due dates extended until after May 2020. All in-person county assessments and on-site visits related to work requirements for SNAP and TANF are suspended until further notice.
- Greater Cleveland Food Bank: greaterclevelandfoodbank.org
 - Need help, contact the help center by calling 216-738-2067 or visit <https://www.greaterclevelandfoodbank.org/get-help/help-center>
 - The Food Bank is developing a one page “help sheet” for those needing guidance that will be available from the Help Center website.
 - The Food Bank is open and continuing to serve the community in a drive-thru format.
- Food Pantries:
 - Locations of food pantries and accessibility may vary day to day and by zip code. In order to get the most up to date information on where to find a food pantry, call 2-1-1.

- Free meals:
 - Cleveland Metropolitan School District: providing 2 take-home meals for any children 18 and younger and accompanying adults. For details of times and locations visit <https://www.clevelandmetroschools.org/Coronavirus>, click on food resources, and then click on the “School Meal Pickup” sheet. Or you can call 216-838-0000 for more information.

Housing:

- Metro West:
 - For Housing Needs & Concerns call 216-961-9073 ext. 208
- CHN Housing Partners:
 - Will continue to offer services during this period over the phone. To access any of CHN’s resources visit <https://chnhousingpartners.org/> or call 216-574-7100.

Senior Services:

- Metro West:
 - Those in need of services such as meal deliveries: leave a voicemail for Kris at 216-961-9073 ext. 208 and he will call back.
- ESOP:
 - Wellness Checks for residents of Cuyahoga County aged 60+ call 216-373-1851

Legal Assistance:

- The Legal Aid Society of Cleveland: <https://laslev.org/covid19/>
 - In this time of uncertainty, people will have legal needs related to shelter, safety and economic security. The Legal Aid Society of Cleveland will continue to serve clients during the Covid-10 pandemic.
 - For the public’s safety, Legal Aid will only do new client intake online and via phone: <https://laslev.org/contact/>, or by calling 888-817-3777.
 - Those with non-legal questions can also call the Tenant Information Line: <https://laslev.org/02052018/> at 216-861-5955 (Cuyahoga) or 440-210-4533 (Ashtabula, Geauga, Lake, Lorain Counties)

Utilities:

- The City of Cleveland has ended utility cut-offs during the crisis. Contact your utility provider if necessary:
 - Cleveland Water: 216-664-3130
 - Cleveland Public Power: 216-664-4600
 - First Energy/The Illuminating Company: 1-800- 589-3103
 - Dominion Energy: 877-542-2630